

premises served and shall be certified by the Clerk to the County Treasurer for collection in the same manner as property taxes.

*(Code of Iowa, Sec. 384.84)*

**92.08 LIEN EXEMPTION.** The lien for nonpayment shall not apply to a residential rental property where water service is separately metered and the rates or charges for the water service are paid directly to the City by the tenant, if the landlord gives written notice to the City that the property is residential rental property and that the tenant is liable for the rates or charges. The City may require a deposit not exceeding the usual cost of ninety (90) days of water service be paid to the City. The landlord's written notice shall contain the name of the tenant responsible for charges, the address of the rental property and the date of occupancy. A change in tenant shall require a new written notice to be given to the City within thirty (30) business days of the change in tenant. When the tenant moves from the rental property, the City shall refund the deposit if the water service charges are paid in full. A change in the ownership of the residential rental property shall require written notice of such change to be given to the City within ten (10) business days of the completion of the change of ownership. The lien exemption does not apply to delinquent charges for repairs to a water service.

**92.09 LIEN NOTICE.** A lien for delinquent water service charges shall not be certified to the County Treasurer unless prior written notice of intent to certify a lien is given to the customer in whose name the delinquent charges were incurred. If the customer is a tenant and if the owner or landlord of the property or premises has made a written request for notice, the notice shall also be given to the owner or landlord. The notice shall be sent to the appropriate persons by ordinary mail not less than thirty (30) days prior to certification of the lien to the County Treasurer.

*(Code of Iowa, Sec. 384.84)*

**92.10 CUSTOMER DEPOSITS.** There shall be required from every customer for each location with utility service a deposit intended in an amount set by resolution intended to guarantee the payment of bills for service. If a customer's account becomes delinquent, the City may, at the City's option, at any time, apply any part or all of a deposit held for the customer toward the payment of the delinquent account. If any part of a deposit is applied or the deposit balance is reduced for any reason, the City may require that the customer pay to the City the amount necessary to restore the balance of the deposit to the amount required by this section. Upon the termination of the use of the water service by that tenant for that building, any balance of such deposit shall be returned to the tenant without interest.

*(Code of Iowa, Sec. 384.84)*

**92.11 TEMPORARY VACANCY.** A property owner may request water service be temporarily discontinued and shut off at the curb valve when the property is expected to be vacant for an extended period of time. There shall be a fee in an amount set by resolution for shutting the water off at the curb valve. The customer shall not be charged a separate reconnect fee when service is restored.

**92.12 FORGIVENESS OF EXCESSIVE WATER USE.** Any customer may seek a one-time reduction of the water and sewer portion of his or her combined utility service bill if excessive use is due to a leak, mechanical malfunction, or the like. The Superintendent may forgive the amount due and instruct the utility billing clerk to re-issue the bill at an amount equal to the average bills over a 12-month span. Customers (including all adult occupants of the location) may only seek this type of forgiveness once even if there is a change of residency location.

**Acknowledgement of requesting / receiving  
One Time Forgiveness for Excessive Water Use**

By signing below, I (printed name) \_\_\_\_\_ acknowledge that I have requested and I am receiving the ONE TIME FORGIVENESS FOR EXCESSIVE WATER USE. This means I will receive a one-time reduction of the water and sewer portion of the combined utility service bill if excessive use is due to a leak, mechanical malfunction, or the like. One month's bill will be re-issued at an amount equal to the average bills over a 12-month span.

I further understand that this the only time in the life of living in Slater this will be granted.

Signature \_\_\_\_\_

Date \_\_\_\_\_